

CTI Sales Newsletter

November 2006

Latest news on the IAC, IAC WebView and CTI Dial-It for NEC and NEC Channel Partners from the desk of Warren Simon ...

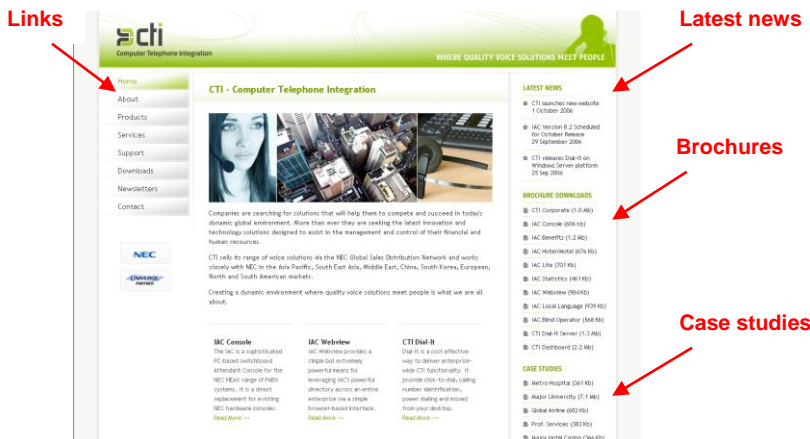


- New look CTI website launched – easy access to latest sales collateral
- IAC v8.2.3 now released by NECBS
- IAC WebView can now display photo images
- CTI Dial-It Server – now on Windows Server instead of SCO Unix

"We are committed to providing high quality applications and support exclusively to NEC to help you win more business. Please support us by promoting and selling our products whenever possible."

Check-out our vastly updated website at: www.ctipl.com.au

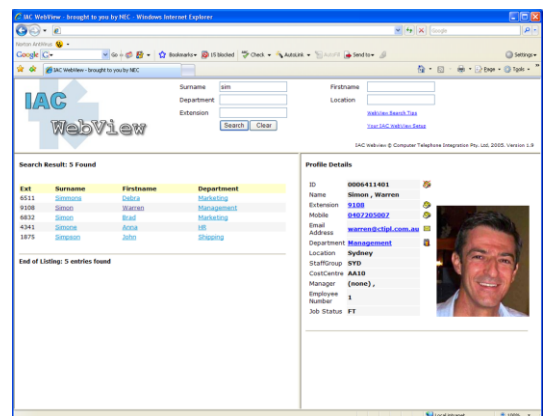
With a clean, professional new look-and-feel, all the information you need is readily accessible from the home page - Brochures, Case Studies and News. All brochures have also been updated with new look-and-feel.



IAC WebView can display photo images

WebView is our cost effective browser-based directory that links with the IAC database.

Photo images of staff can now be displayed.



IAC v8.2.3 – Now released by NECBS

The latest release of IAC is now shipping from NECBS and includes enhancements to the user interface requested by our recent customers:

- The database fields used for the columns of the "Search results" grid can now be configured;
- The "key field" used for populating the "Alternate Contacts" grid when a call is answered can now be configured;
- Keyword & Full text/Any field searching is now supported when SQL Server 2005 is used;
- All fields on the IAC screen can now be populated as drop down lists, configurable from ConfigTool;
- Revisions to MCI Server to resolve design issues and improve performance. MCI over IP is also supported.

CTI Dial-It Server - now released on Windows Server platform (previously on SCO Unix)

Dial-It Server is now available on Windows platform (instead of SCO Unix) at a significantly reduced cost. Multi-tenants are also now supported. Dial-It monitors over 9,000 extensions at the University of NSW and provides busy lamp field (BLF) to the IAC's.

**** Please do not hesitate to contact me if you have any sales enquires or require customer demonstrations ****

**Regards,
Warren Simon.**

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