

Latest news on the IAC Console for NEC and NEC Channel Partners
from the desk of Warren Simon ...

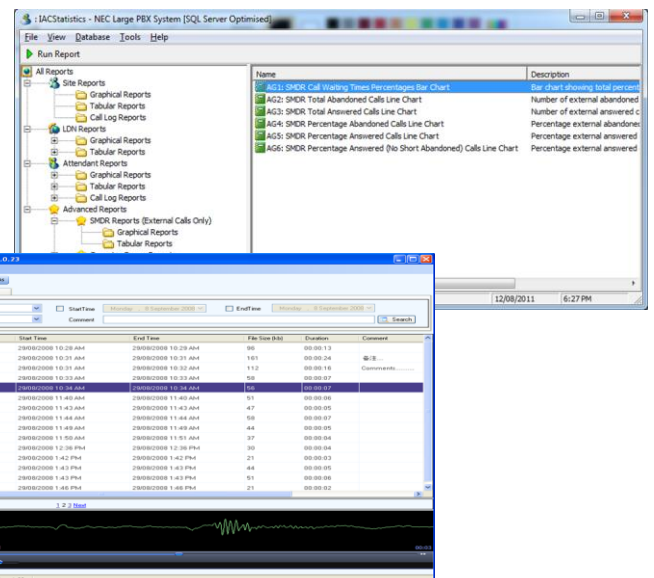
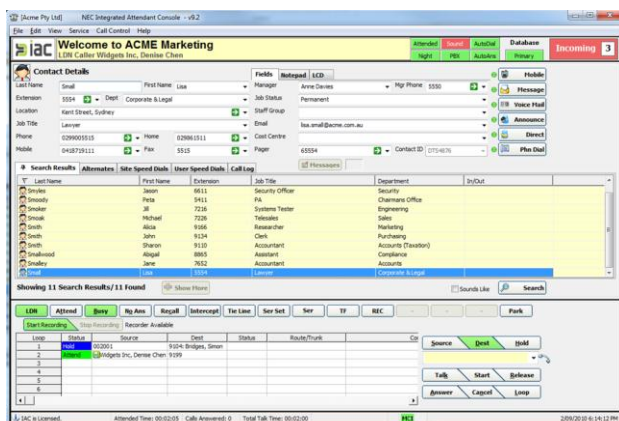


NEC Customers Upgrade to IAC V9 for Windows 7

"CTI is committed to providing high quality applications and support exclusively to NEC and the Channel to help you win and retain customers."

NEC Customers Migrating to Windows 7 Will Need to Upgrade to IAC V9

- Microsoft support for Windows XP will be finished in April 2014.
- Many NEC customers are currently considering a refresh of their desktop PCs and also the prospect of migrating to Windows 7.
- So, for those NEC customers with IAC Consoles, this is a great time to propose Version 9 upgrades, as they will need to be running IAC Version 9.2 or higher for Windows 7 compatibility.
- IAC Version 9 has two optional features at additional cost, that have been of interest to many customers when they have been upgrading:
 - o IAC V9 Call Recording option – cost effective call recording for malicious calls
 - o IAC V9 Advanced Reporting option – comprehensive reports on abandoned calls and average time to answer
- Some customers may also need to replace old parallel port dongles with newer USB style dongles. Our customer database has good records of the type of dongles used at each site. Contact Warren for details.



NEC Stock numbers:

3403326	IAC V9 Upgrade	3403336	IAC V9 Call Recording option
3403337	IAC Replacement Dongles	3403335	IAC V9 Advanced Reporting option

** Further information on our website: www.ctipl.com.au or contact Warren Simon directly for any sales or technical assistance **

Best Regards,
Warren Simon.

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